

1 Q. Please provide the permanent employee vacancy rate (both forecast and
2 actual) for the years 1992 to forecast 2004 (Corporate Overview evidence,
3 Chart 2, page 9).
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6 A. The actual vacancy rate percentage was calculated by comparing the actual
7 permanent salary costs for the year to the budget for the same period. The
8 permanent employee vacancy rate is as follows:

<u>Year</u>	<u>Forecast %</u>	<u>Actual %</u>
1992	1.7	0
1993	2.3	4.1
1994	2.2	1.0
1995	2.4	3.9
1996	1.1	4.8
1997	0.05	6.4
1998	1.7	3.0
1999	1.6	1.6
2000	2.3	4.4
2001	2.3	2.8
2002	2.3	0
2003 (F)	2.5	N/A
2004 (F)	2.5	N/A