1 Q. Further to NP-75 NLH: Provide details on any initiatives that Hydro has 2 undertaken that would have improved the annual conversion factors at 3 Holyrood since March 1999.

4 5

11

6 A. Please refer to IC-252 NLH for the capital projects. In addition to these 7 efforts, the plant operators continually monitor the unit efficiency and seek 8 out opportunities to adjust unit operating parameters to increase efficiency. 9 Also when dispatching the units Hydro is striving to operate the units at 10 higher output levels to achieve higher efficiency. In recent years the low water levels have enabled the units to be operated at higher outputs.