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- 1Q.Would Industrial Customers agree that with the existing Power on2Order contract requirements, Industrial Customers have the ability to3increase their requirements by availing of Interruptible service from4Hydro, and also have the ability to reforecast Power on Order annually5to decrease their requirements? If not, why?
- A. That is not fully correct. Industrial Customers have the ability to vary
 their demand usage on differing terms depending on whether one is
 discussing the short-term (i.e. within the year when Power on Order is
 fixed) or long-term (i.e., covering a span of more than one year, when
 Power on Order can be modified):

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- Short-term: In the short-term, industrial customers can increase their loads above Power on Order only by using interruptible power (i.e., not firm power, no guarantee of availability or price).
 Industrial customers can decrease their peak usage on their own discretion, but continue to pay demand charges based on the full Power on Order, so no savings from demand charges on these reductions.
- 21 Longer-term: Industrial customers can increase their Power on 22 Order at January 1, or at pre-specified times within the calendar 23 year (in each case subject to approval by Hydro) up to a specified 24 maximum per customer (beyond this maximum, Hydro can require 25 "adequate notice" to allow for extensions or additions to its system, 26 where such notice is not specified in the contracts). Industrial 27 customers can decrease their Power on Order at January 1 (not 28 allowed within the calendar year), but may still pay demand 29 charges based on certain percentages of the prior year Power on 30 Order (i.e., may not be able to see the entire rate benefits of 31 decreasing their Power on Order).