1	Q.	(a)	When oil prices increased substantially over the past year or so, what
2			measures did NLH take to reduce consumption of No. 6 fuel as well as
3			diesel fuel?
4			
5		(b)	Were its retail customers as well as Newfoundland Power encouraged
6			to reduce energy consumption?
7			
8			
9	A.	(a)	Thermal generation is an essential element to meet customer loads.
10			Hydro continually strives to minimize use of fuel through operating its
11			plants efficiently. There were no special initiatives taken because the
12			price was higher.
13			
14		(b)	Hydro has initiated in 2003 its HYDROWISE program to encourage
15			the wise use of electricity by its retail customers. This program
16			provides information to customers on ways to reduce energy
17			consumption. Hydro did not undertake any initiatives with
18			Newfoundland Power or the industrial customers to reduce energy
19			consumption. This latter group of customers is aware of the impact of
20			fuel prices and the RSP.