

- 1 Q. Further to the response to CA-68 NLH, please show how firm customers (i.e.,
2 non-participating customers) are benefiting from the non-firm service rate
3 offered Industrial Customers.
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5
- 6 A. Hydro has stated that firm customers should be no worse off than if Hydro
7 had not provided a non-firm rate service. Please refer to the response to IC-
8 75 NLH.