

1 Q. Further to the response to CA-147 NLH that states “customers are not willing
2 to pay more for more reliable service, and that less reliable service is not
3 desirable”. Please provide information for recent years indicating the return
4 on investments for reliability improvements beyond the system average.

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7 A. Hydro does not maintain information indicating the return on investments for
8 reliability improvements beyond the system average. Investments in
9 reliability improvements are made to address “worst performers”, that is,
10 system elements performing at less than system average.