

1 Q. On page 16, Table 1 of Mr. Wells' Pre-filed Evidence shows that NLH's
2 safety performance has been impressive. In this regard, what advantage
3 does NLH have over other utilities in the survey sample?
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6 A. NLH has a comprehensive Safety and Health Program (the Program) which
7 integrates safety directly into everyday operations. In this manner safety
8 considerations become an integral component of the work process from
9 conceptual design through on-going maintenance to eventual asset
10 retirement. Safety is part of the job or task rather than an "add on" to it. For
11 example, safety is one of the fundamental components taken into
12 consideration during the development of NLH's Standard Work Methods for
13 complex and critical tasks. In addition, the Program also includes a Planned
14 General and Special Inspection process, a Condition Reporting process, an
15 Accident Incident Investigation process, and a Communications process.
16 These processes are specifically targeted towards the reduction of risk in the
17 workplace through prevention, analysis, and employee communication.
18 Employees who are appropriately qualified, trained, and equipped with the
19 right tools and personal protective equipment to perform their assigned tasks
20 are also a key factor in maintaining a safe and healthy workplace. NLH also
21 focuses on employee occupational health and wellness and has a number of
22 programs which complement the rest of the Program e.g. Physical Capability
23 Analysis, Audiometric Screening, Back Care, Workplace Ergonomic
24 Assessment etc.