

Q. Page 5 DWR-1 notes that Industrial Customers participate in joint utility meetings where concerns related to operations and system reliability are discussed.

(a) Do the Industrial Customers find these meetings useful?

(b) How might the meetings be improved?

A. (a) The Industrial Customers generally find these meetings useful for discussions of reliability and operational concerns, co-ordination purposes and discussions of reservoir status, capital projects and on-going programs as well as discussing line outages that may affect operations. The meetings were reduced approximately eight years ago from twice per year to once per year.

(b) The Industrial Customers have no major suggestions for improvement of the meetings. One minor thing is that perhaps more specific plans around line outages that affect mill operations could be offered at this meeting (outage duration, suggested date). Currently, this is coordinated by a phone call to Hydro operations management.