

1 Q. With regard to page 15, Table 3 of Mr. Reeves' Pre-filed Evidence, how do
2 the SAIDI and SAIFI figures compare to Newfoundland Power?

5 A. See table below.

Interconnected Rural Systems Service Continuity				
Year	SAIFI Interruptions / Customer		SAIDI Hours / Customer	
	Nfld. Hydro	Nfld Power	Nfld. Hydro	Nfld. Power
2000	7.09	4.93	14.34	5.93
2001	6.58	3.99	10.42	3.73
2002	7.35	4.76	12.29	4.54
3 Year Avg.	7.01	4.56	12.36	4.73

6 **Note:** Newfoundland Power figures taken from their 2003 General Rate Application

8 Hydro's statistics are higher compared to those of Newfoundland Power for
9 several reasons. Most of Hydro's customers are in rural areas supplied by
10 radial lines whereas Newfoundland Power's customers are largely
11 concentrated in urban centers served by multiple lines. This allows
12 Newfoundland Power to quickly isolate lines and other equipment problems
13 while maintaining continuity of service to their customers. It also enables
14 Newfoundland Power to perform planned maintenance on lines and feeders
15 without impacting customers.