



BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

NOTICE OF COMPLAINT

TO ALL CUSTOMERS SERVICED BY NEWFOUNDLAND AND LABRADOR HYDRO'S LABRADOR INTERCONNECTED SYSTEM

The Board has received a complaint from the Town of Labrador City and the Town of Wabush that the rates proposed for Labrador West by Newfoundland and Labrador Hydro (“Hydro”) in its 2003 General Rate Application are discriminatory.

During the public hearing of Hydro’s 2003 General Rate Application, the Board will convene in Labrador West at 9:30 a.m. on Monday, November 3rd, 2003 to hear evidence with respect to the complaint. The Board will consider the appropriate rate calculation methodology for customers serviced by Newfoundland and Labrador Hydro’s Labrador Interconnected System as well as the assignment of costs, which may result in changes to the current rate structure of the Labrador Interconnected System.

TAKE NOTICE that the rates of all customers served by Hydro’s Labrador Interconnected System, which includes customers in and around the communities of Labrador City, Wabush, and Happy Valley-Goose Bay, may be affected by the decisions of the Board as a result of this hearing.

HOW TO PARTICIPATE:

Interested persons or organizations can participate in the hearing in Labrador West by making an oral presentation or by submitting a Letter of Comment. **The deadline for submitting requests to make oral presentations to the Board is 3:00 p.m., Thursday, October 9, 2003. The Board will accept all Letters of Comment received before the closing day of the hearing.**

Parties and interested persons will be advised of the location and schedule for the hearing in Labrador West. All correspondence and requests to participate should be addressed to the Board Secretary at the address set out below.

Copies of documents that have been filed with the Board in relation to this matter, as well as the Board's legislation and regulations are available for viewing on the Board's website at www.pub.nf.ca, at the Board's office or by contacting the Board Secretary as follows:

Office: Suite E210, Prince Charles Building, 120 Torbay Road, St. John's

By mail: P.O. Box 21040, St. John's, NL, A1A 5B2

By telephone: 709-726-8600; 1-866-782-0006 (toll free)

By facsimile: 709-726-9604

By e-mail: ito@pub.nf.ca.

Dated at St. John's, Newfoundland and Labrador, this 17th day of September, 2003.

Cheryl Blundon
Board Secretary

INSERTIONS

The Telegram, 2 insertions, September 20 and 24, 2003

The Aurora, 2 insertions, September 22 and 29, 2003

The Labradorian, 2 insertions, September 22 and 29, 2003